

**Q. What software is included in the SUSE Linux Series?**

**A.** Novell is proud to offer students an evaluation copy of the full SUSE Linux Enterprise Server 9. This allows students the advantage of learning on the same software that they will actually use when they enter the workforce.

**Q. What is a Novell Academic Partner and how do I become one?**

**A.** The Novell Academic Training Partner (NATP) program allows an institution complete access to all of Novell's software for instructional use. Discounts on certifications, and instructor support programs are also available. To join, visit [www.novell.com/natp](http://www.novell.com/natp).

Within 48 hrs of submitting the application, you will receive an acceptance notice, welcome letter and electronic invoice for \$295. Once the invoice is paid, you will receive an official "welcome aboard kit" with additional resources, classroom banners, a plaque, and access to the 100 user licenses.

If you have any questions about sign up or require additional support, please contact the Novell Academic Partner support line: 1-800-233-3382 option 3 or email [natp@novell.com](mailto:natp@novell.com).

**Q. With so many changes and updates in technology, how can I keep our lab software current?**

**A.** Upon joining the NATP program you will receive complete access to free updates on all of Novell's technology for instructional use. This applies to Novell's complete suite of proprietary and open source software making Linux updates easy. For details visit <http://www.novell.com/training/authorizedpartner/you.html>.

**Q. Which companies have chosen to run SUSE Linux?**

**A.** Circuit City, Hewlett Packard, Safeway, Fujitsu Siemens, Marriott, Fannie Mae, Ritz Camera, Audi, Dell, CNN, SUN Microsystems, Publix and Nationwide to name few.



**Q. What kind of instructor support will I get with this Series?**

**A.** We provide a full teaching solution for you, so that you can spend less time preparing to teach and more time teaching! This includes Instructor's Guides complete with lesson plans and PowerPoints™. We also offer Train the Teacher sessions free of charge for NATP members who are considering this Series. See flyer entitled "Train the Teacher Sessions" for dates and locations. Instructors that join the NATP program and become a Novell Academic Instructor (NAI) will also have complete online technical assistance offered from the SysOps support forums.

**Q. There's no Train the Teacher in my area. Will you be offering any additional sessions?**

**A.** Yes! We currently have six sessions that are dispersed throughout the country. Continue to visit the websites below for additional locations and opportunities. If you are interested in attending, contact your sales representative or send a message to [tl.suselinux@thomson.com](mailto:tl.suselinux@thomson.com).

**Q. What about satellite schools? How does licensing work for them?**

**A.** Once the main campus has signed up and paid the \$295 partner fee, they can enroll all other satellite campuses that will be teaching Novell technology into the program and Novell will waive the fee for each additional site. Every location will receive their own set of materials, licenses and benefits – it's that easy!

**Q. Where can I get additional information?**

**A.** Visit us at <http://www.course.com/SUSELinux> or [www.novell.com/natp](http://www.novell.com/natp). At these sites, you'll find information on SUSE Linux, who's using it, tried-and-true testimonials from students who have used it, as well as sample chapters from the 3-book series.